

Future Business
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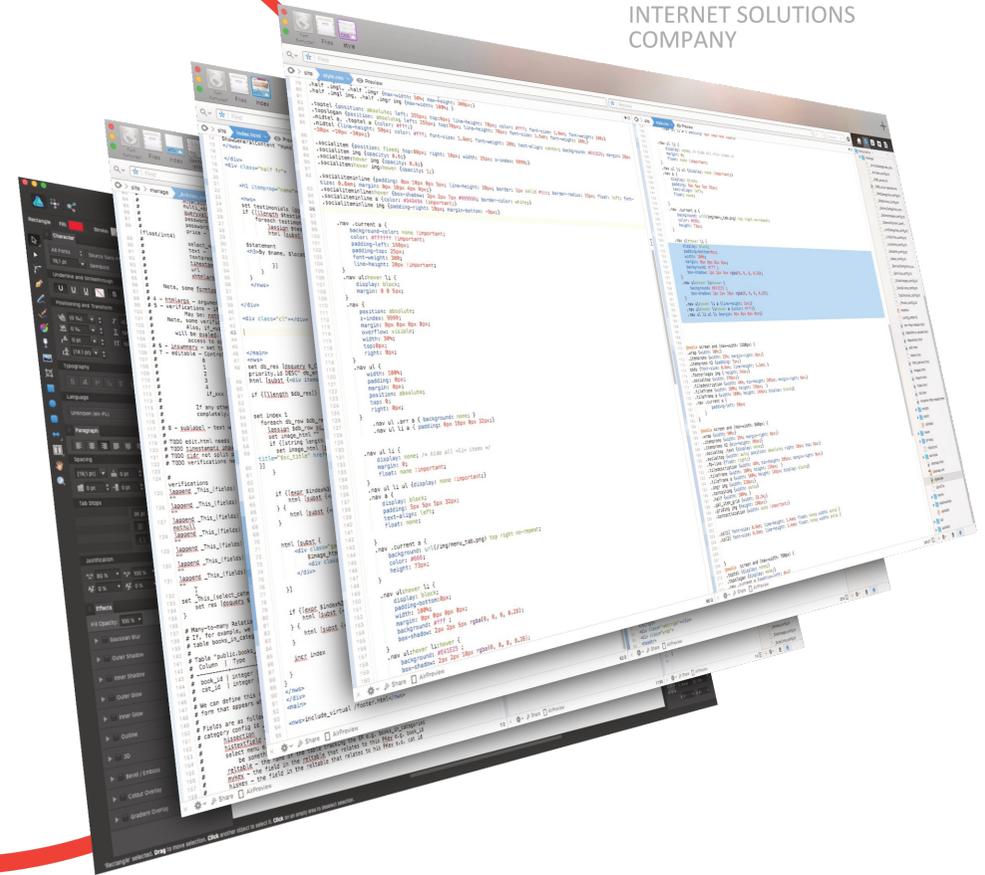
We understand it
so you don't have to.

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Now with LIVE CHAT



IS THE COMPLETE
INTERNET SOLUTIONS
COMPANY



Software Development Support
Monthly Support + Upgrade Options

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Why should you sign up for a **monthly support contract hours with us?**

Well, there are many reasons - from simple consultancy through to site edits, image manipulation, upgrades, extension installation, even IT support on your computers and network.

Once you sign up you get access to a **dedicated support desk** for your exclusive use where you can raise issues, requests, questions, and/or queries. This will allow you to see what time you have used and track all responses. We can even, if required, **connect remotely** to your computer to resolve issues, or use some of the time for further training on the systems!

Other Benefits of the Support contract hours!

- ★ Unused time gets **carried over** to the next month
- ★ **Not restricted** to web support
- ★ Access to our **business development and design consultancy** for traditional non IT related questions and/or issues, so you can leverage our **extensive business knowledge** and expertise for whole range of other requirements or questions.
- ★ Need a **brochure designed**, no problem we can assist!
- ★ Need **advice on** the correct **IT**, or computer system that you are considering, again - we can help.
- ★ Need help or advice on **SEO**, again - we have you covered!

Terms are fairly simple really, minimum term sign up is for **3 months**, payable via our online portal by Credit Card or Standing Order. You are free to move the next month up or down in the available packages.

Unused time can be carried over to the next month. These packages do not include the purchase of third party software, extensions or hardware, but can be used against the cost of set up and installation. In certain circumstances we can allocate against third party purchases but this would need to be approved (If you have used a good portion of time allocation in a month. You can not use the next months' against a third party purchase in the current month).

Intro Support

€90/month

This should cover the cost of installations of most simple extensions (some are more complex and you will be alerted to this fact at the time of review.) Normal time is 90 minutes of hands on work or consultancy. General software installs, graphic clean up, content input and styling etc.

Basic Support

€145/month

As above, but this can include upgrading aspects of your site, SEO and non SEO work. Here you have 180 minutes per month.

Systems Management

€283/month

As above, plus with this we start adding new and more complex elements to your site. And if there are parts that may exceed the time budget, we can allow for and deduct from the subsequent months time allocation. You have 360 minutes per month.

Premier Management

€550/month

As above but with 720 minute per month with bigger upgrades and consultancy service. Creation of full websites and then some! Big upgrades to your existing site or systems

The NeXt Level

€1040/month

Creation of large sites. Access to private number for instant guaranteed support 24/7



opencart

Magento



Drupal



WORDPRESS

django